

Privacy Policy

Alttudex is committed to protecting your privacy. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our website www.alttudex.com or use our services. Please read this Privacy Policy carefully. If you do not agree with the terms of this Privacy Policy, please do not access the website or use our services.

1. Information We Collect

We may collect information about you in various ways, including:

1.1. Information You Provide to Us

- **Personal Information:** Name, email address, phone number, billing address, or other identifying information you provide when you register, make a purchase, or contact us.
- **Account Details:** Login credentials, preferences, and profile data.

1.2. Information We Collect Automatically

- **Usage Data:** IP address, browser type, device type, operating system, and pages you visit.
- **Cookies and Tracking Technologies:** Information collected via cookies, beacons, and similar technologies for performance and analytics.

1.3. Information from Third Parties

We may receive information about you from third-party sources, such as social media platforms, analytics providers, or advertising networks.

2. How We Use Your Information

We use the information we collect to:

- Provide, operate, and maintain our services.
- Personalize and improve your experience.
- Process transactions and manage payments.
- Communicate with you about updates, promotions, or customer service issues.
- Comply with legal obligations.

3. How We Share Your Information

We do not sell your personal information. We may share your information with:

- **Service Providers:** Third parties that perform services on our behalf (e.g., payment processors, hosting providers).
- **Legal Obligations:** When required to comply with legal processes or protect our rights.

4. Cookies and Tracking Technologies

We use cookies and similar technologies to:

- Ensure the website functions correctly.
- Analyze usage patterns to improve our services.
- Provide personalized content and advertisements.

You can manage cookie preferences through your browser settings.

5. Your Privacy Rights

Depending on your location, you may have the following rights:

- **Access:** Request a copy of your personal data.
- **Correction:** Update incorrect or incomplete information.
- **Deletion:** Request deletion of your data (subject to legal exceptions).
- **Objection:** Opt out of certain data uses.
- **Portability:** Request your data in a structured format.

To exercise these rights, contact us at support@alttudex.com.

6. Data Retention

We retain your information for as long as necessary to provide our services and comply with legal obligations. When your information is no longer needed, we securely delete or anonymize it.

7. Data Security

We implement technical and organizational measures to protect your personal information. However, no system is completely secure. Use the internet and our services at your own risk.

8. Children's Privacy

Our website and services are not directed to children under 18 (or the applicable age in your jurisdiction). We do not knowingly collect personal information from children.

9. International Transfers

If you are located outside of the UAE, your information may be transferred to and processed in a country with different data protection laws. By using our services, you consent to these transfers.

10. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. The updated version will be indicated by an "Effective Date." Continued use of our services constitutes your acceptance of any changes.

11. Contact Us

If you have questions or concerns about this Privacy Policy, please contact us at:

support@alttudex.com